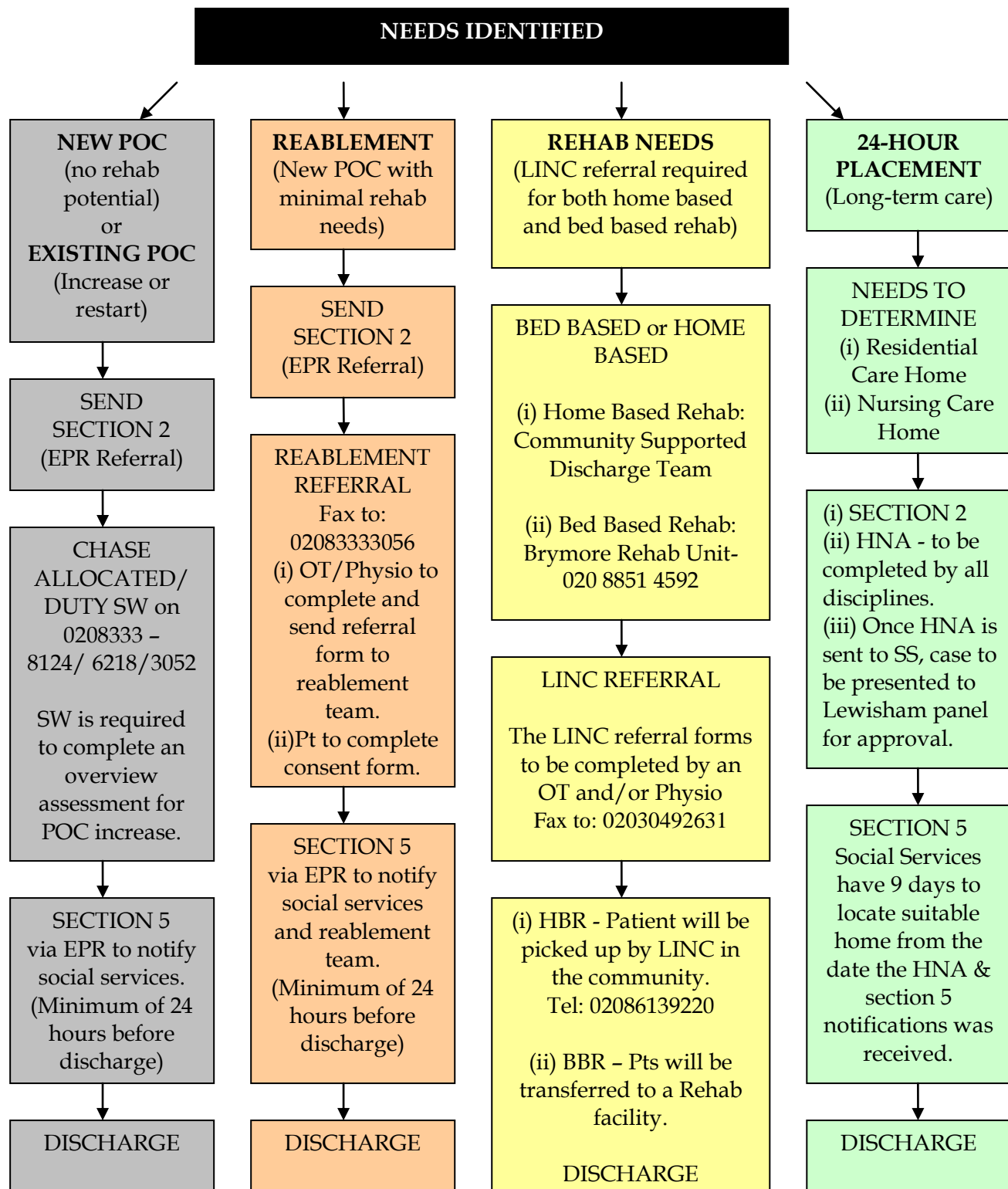


LEWISHAM - SOCIAL SERVICES & THERAPIES FLOWCHART - POPS TEAM



- Lewisham -

Social Services – Main Points of Contact

- (i) Lewisham (Hospital Social Work Department): Tel – 02083333052 / 8124
- (ii) Lewisham Social Services (single point of access): Tel - 02083147777
- (iii) Lewisham Social Services (OT) Tel - 020861347777
- (iv) Link-line (care alarm): Tel – 02083143141
- (v) Lewisham Homelessness Advice: 020 8314 7007
- (vi) Lewisham Housing Options Service: 020 8314 7007

Why do we need to send a Section 2 and Section 5?

The Community Care (Delayed Discharges) Act 2003

- (i) NHS bodies have a new statutory duty to notify social services of a patient's likely need for community care services (*referred to as an "assessment notification" or Section 2 notification*). There is a defined timescale (the minimum interval of at least three days) for social services to complete the individual's assessment and provide appropriate social care services.
- (ii) A second notification (*"discharge notification" or Section 5 notification*) follows completion of multi-disciplinary assessment and gives notice of the proposed day on which discharge will take place (minimum of 24 hours notice). A reimbursement charge of £100/£120 per day is paid by social services to the acute trust if the fact of social services not having met their obligations.

Lewisham Discharge Information - The distinguishing features of Lewisham social services are as follows:

- (i) For patients who have no rehab goals/potential and require a new care package or have an existing care package, a section 2 & 5 will be required for the Lewisham hospital social team to assess on ward.
- (i) The *Reablement* service is set up for all Lewisham residents who qualify for a domiciliary care package and have minimal rehab goals/potential. This provision is integrated with the Community Health Supported Discharge Team (SDT). Therapists are required to complete a reablement referral form in conjunction with the ward staff ensuring that a section 2 & 5 is sent to social services.
- (ii) For patients who only have rehab goals, a referral to the Community Health Supported Discharge Team (SDT) will suffice.

Private Services - Domiciliary Care & Meal Delivery (self-referral or advocate):

- (i) If a patient is not eligible for social services, then you can provide them with contact details of agencies that can provide private care. Note: Additionally you can provide the patient and their family with the number for social services should they require further assistance in the community - Tel - 02083147777
- (ii) Allied Health Care: 020 7089 4210
- (iii) Plan Personnel: 020 7407 9119
- (iv) Wiltshire Farm Foods (Home meal delivery): Tel - 0800773773 (24hr helpline)

Community/Voluntary Supports (self-referral or advocate):

- (i) Age Concern (Lewisham): To access day activities & befriending Tel - 0207 701 9700
- (ii) Alzheimer's Society: Improves quality of life for individuals. Tel - 020 8290 8190

Financial Support & Carer Support Services (self-referral or advocate):

- (i) The Princess Royal Trust for Carers (Lewisham Carer Support) Tel: 0844 800 4361
- (ii) Turn2us (Lewisham Financial Advice). Tel: 0808 802 2000.
- (iii) Citizens Advice Bureau (Catford): Tel - 0844 826 9691