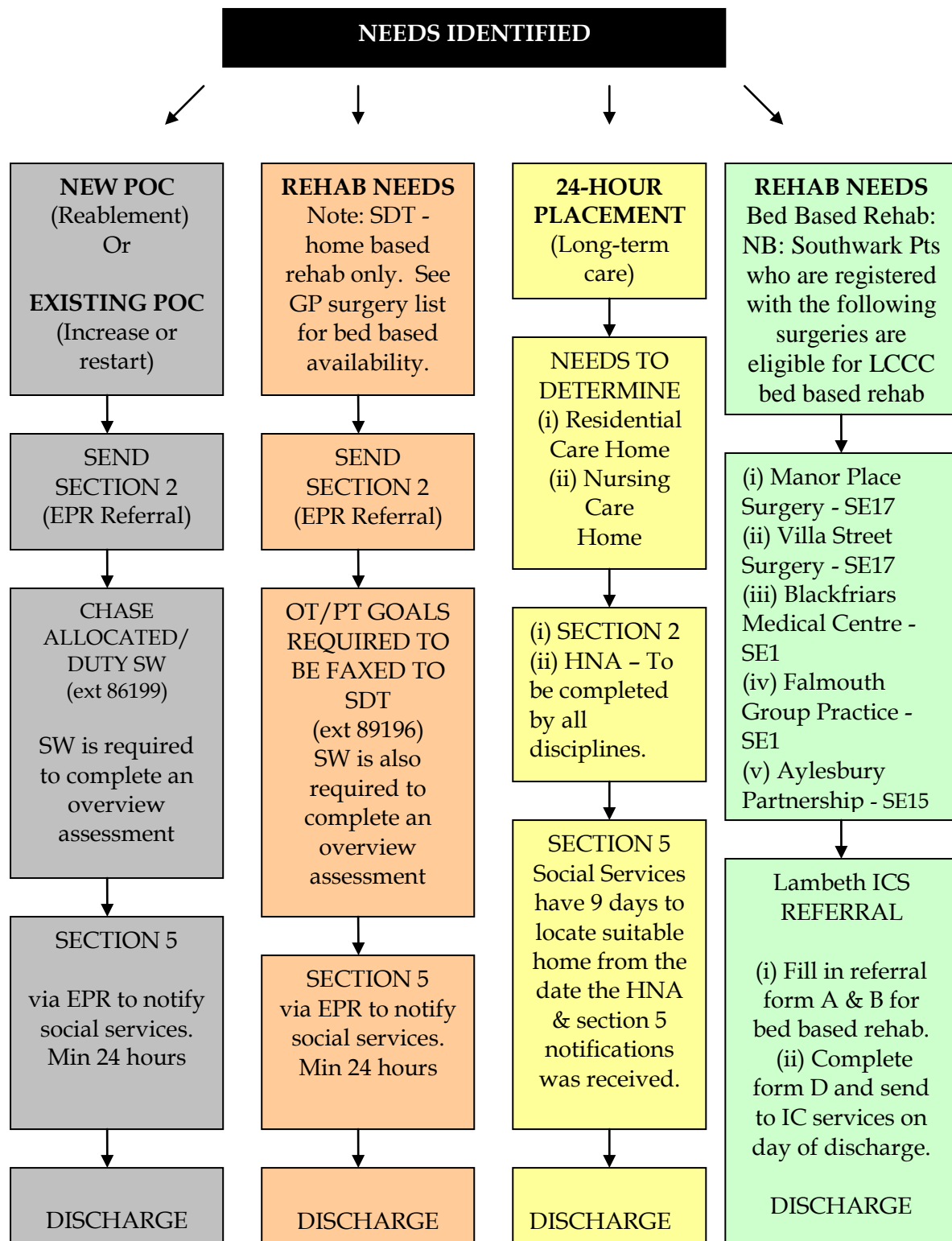


SOUTHWARK - SOCIAL SERVICES & THERAPIES FLOW CHART - POPS TEAM



Note: The POPS SW can complete assessments on behalf of Southwark social services
(ext 82092/bleep 2745)

- Southwark -

Social Services – Main Points of Contact

- (i) Southwark (Hospital Social Work Department): Tel - 86198 / 86199. Fax: 86196.
- (ii) Southwark Social Services (Info & Referral Service): Tel - 08456001287
- (iii) Southwark Social Services (OT) Tel - 08456001287
- (iv) SMART (care alarm): Tel - 02075252999
- (v) Southwark Housing and Homelessness Advice: 020 7525 5950

Why do we need to send a Section 2 and Section 5?

The Community Care (Delayed Discharges) Act 2003

- (i) NHS bodies have a new statutory duty to notify social services of a patient's likely need for community care services (*referred to as an "assessment notification" or Section 2 notification*). There is a defined timescale (the minimum interval of at least three days) for social services to complete the individual's assessment and provide appropriate social care services.
- (ii) A second notification (*"discharge notification" or Section 5 notification*) follows completion of multi-disciplinary assessment and gives notice of the proposed day on which discharge will take place (minimum of 24 hours notice). A reimbursement charge of £100/£120 per day is paid by social services to the acute trust if the fact of social services not having met their obligations.

Southwark Discharge Information - The distinguishing features of Southwark social services are as follows:

- (i) There are no bed based facilities in Southwark. Southwark patients requiring rehab will need to access home based rehab only. Only patients who are registered with certain GP's can be eligible for Lambeth bed based rehab (see flowchart).
- (ii) In accessing Community Health Supported Discharge Team (SDT) for patients, a social work assessment will also need to be completed. This is the only borough that will require section 2&5 to access home based rehab.
- (iii) It is important to note that the POPS SW can undertake assessments and implement services on behalf of Southwark social services (ext 82092/bleep2745).

Private Services - Domiciliary Care & Meal Delivery (self-referral):

- (i) If a patient is not eligible for social services, then you can provide them with contact details of agencies that can provide private care.
Note: Additionally you can provide the patient and their family with the number for social services should they require further assistance in the community - 08456001287
- (ii) Allied Health Care: 020 7089 4210
- (iii) AG Care: 020 8695 0044
- (iv) Wiltshire Farm Foods (private meal delivery): Tel - 0800773773 (24hr helpline)

Community/Voluntary Supports (self-referral):

- (i) Age Concern (Southwark): To access day activities & befriending: Tel - 0207 701 9700
- (ii) Alzheimer's Society: Improves quality of life for individuals. Tel - 0207 735 5850

Financial Support & Carer Support Services (self-referral):

- (i) Southwark Carers (support service to assist carers): Tel - 020 7708 4497
- (ii) Southwark Benefits and Advice Hub (SBAH): Tel - 0207 525 7434
- (iii) Citizens Advice Bureau (Peckham): Tel - 0844 499 4134