

Welcome to Mark Ward

Stroke and Neurological Rehabilitation Unit

Communication friendly version

Mark Ward is a **rehabilitation unit**.

It is for people who have suffered a **stroke**, **brain injury** or have other **neurological difficulties**.



Care is provided by **specialist nurses**, **doctors** and **therapists**. The **consultant** has regular meetings with families.

The **doctor** will see you everyday from Monday to Friday. The team will give **information** about your condition.

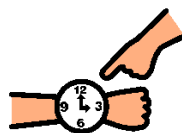
You may need **help** with **walking**, **swallowing**, **talking**, going to the **toilet** or other **everyday activities**.

The aim of **rehabilitation** is to help you become **independent**.



You will have a **keyworker**. Their role is to provide **information**, and to help you set **goals** for your rehabilitation.

Visitors are encouraged between **2pm and 8pm**. Please let the ward sister know if your family would like to visit outside of these hours. There is a **dayroom** available for you to watch TV, or sit with your visitors. Your family can bring in your own **clothes** for you to wear. **Information leaflets** are available at the entrance to the ward.



Meals are served at
Breakfast – 7.30am Lunch – 12.30pm Dinner – 5.30pm
Hot drinks and **snacks** are available for patients 24 hours a day.



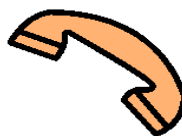
When it is time to **leave hospital**, we will make sure that you get **home** safely.

If you still need **help** with everyday activities, we will make sure that you have **carers** to help you. If you need **ongoing therapy**, we will organise for therapists to **visit you** at home.



We would like to know what **you think** about the care on Mark Ward. You will be asked to fill out a **survey** on the day that you leave or once you go home.

Please ask a member of staff if you would like to **talk** to the doctor or the **nurse in charge**. Please let us know if you have any comments or **feedback** so we can improve our service. **Mark Ward 020 7188 3612**



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