

# Making notes on your care

**We are currently introducing a new system which will allow staff to make notes on your health and care electronically instead of on paper. This leaflet provides information about how the new system will be used and how it may affect you. If you have any questions, please speak to a doctor or nurse caring for you.**

## Notes on your care

Usually, when you stay in hospital or attend a clinic, doctors, nurses and therapists record some of the notes about your health and treatment in a paper file. These paper notes and charts make up part of your health record. Other parts of your records, such as referral letters and test results, are held on computer.

The hospital is now starting to replace these paper notes with a new electronic noting system. In this ward/clinic you will notice doctors and nurses recording observations such as your blood pressure and temperature, as well as information about your medicines, on a portable computer rather than on a paper chart that is kept at the end of your bed.

## How will the new system affect you?

The new system will not change the care you receive. Staff using the system for the first time may take a little longer to record information while they get used to the new screens. Thank you for your patience on these occasions.

You may also be asked to complete some information yourself. If this is the case, a member of staff will assist you.

## Information about you

We take your confidentiality extremely seriously. Your information is shared only with those who need it to care for you. For more information, please ask a member of staff for a copy of our leaflet, **Your NHS health records**.

## Why is the system changing?

We expect that this new way of recording and viewing information will help medical staff get a complete picture of your care quickly and easily, and avoid some of the delays that can occur when waiting for copies of paper notes.

The new system should also help to reduce the number of times you are asked to repeat your medical history or personal details.

## Please tell us what you think

We are very interested to hear about your experience and may ask you to complete a short questionnaire at the end of your stay/visit. Thank you for your time.