

Your dental care provided by postgraduate students at Guy's and St Thomas' Dental Hospital

Welcome to the Dental Hospital, which is part of the King's College London Dental Institute. We appreciate your support in providing training to future dental specialists and have developed this leaflet to provide you with more information about dental care provided by postgraduate students.

If you have any further questions, please speak to one of the team caring for you or contact us on the details at the end of this leaflet.

Why am I receiving treatment from a postgraduate student?

As we are a teaching hospital, a lot of our specialist treatments are carried out by postgraduate students.

Who will carry out my treatment?

Your treatment will be carried out by a postgraduate student. These are qualified dentists who are undertaking further studies in a specific area of dentistry at King's College London. The postgraduate students are supervised at all times by a senior member of staff (a consultant or member of their team). Postgraduate students train with us for either three or four years. You are allocated a postgraduate student based on what treatment you need and their specialism and availability.

Where will I need to go for my treatment?

Our treatment is carried out in a purpose-built, state-of-the-art, multidisciplinary Postgraduate Dental Centre which is part of our Dental Hospital. This is located on floor 22 in the Tower Wing, Guy's Hospital.

Will it cost anything?

There is no cost for treatment at our Dental Hospital.

What happens when my postgraduate student graduates?

Wherever possible our postgraduate students aim to complete your course of treatment whilst they are training with the Dental Hospital. Where this has not been possible, your care will be transferred to another suitable student.

Your availability

Once approved for treatment you will be placed on a postgraduate waiting list and a member of the student liaison officer team will contact you to schedule your first appointment. All following appointments will be booked by our reception team. Because the students are not always full-time it is expected that you will need to be flexible about the days and times of the appointments you can attend. If you think this will be difficult for you, it may be better to seek treatment outside of the Dental Hospital.

Our appointment policy

Due to the high demand of services, you will not receive another appointment if you fail to attend without notifying us at least 24 hours in advance, or if you reschedule your appointment more than once. If you are running late please contact us as early as possible - if you arrive more than 20 minutes after your appointment time you may not be seen.

Dental specialities within the Postgraduate Dental Centre

There are several dental specialities within the Postgraduate Dental Centre. Please see the list below:

Endodontists (under the care of Professor Francesco Mannocci) manage disease and injuries to the tooth root, dental pulp (inner substance of the tooth) and surrounding tissue.

Orthodontists (under the care of Dr Dirk Bister) manage irregularities of the teeth, bite and jaw.

Periodontists (under the care of Dr Mark Ide) manage diseases and disorders of the gums and other structures around the teeth.

Prosthodontists (under the care of Professor David Bartlett) replace missing teeth and the associated soft and hard tissues by prostheses (crowns, bridges, dentures) which may be fixed or removable, or may be supported and retained by implants.

Contact us

Students are not contactable directly, however, we have a number of ways you can get in touch. Each specialist area has an allocated student liaison officer who looks after the postgraduate students and their patients. They can resolve queries, concerns and complaints and liaise with students over availability and appointments. Please see contact numbers below:

Endodontists and periodontists – t: 020 7188 7188 ext 54866

Orthodontists and prosthodontists – t: 020 7188 7188 ext 55693

e: dentalpostgraduateadmin@gstt.nhs.uk

Postgraduate Centre Reception

t: 020 7188 7188 ext 52937 or 020 7188 7188 ext 52938

For more information leaflets on conditions, procedures, treatments and services offered at our hospitals, please visit www.guysandstthomas.nhs.uk/leaflets

Your comments and concerns

For advice, support or to raise a concern, contact our Patient Advice and Liaison Service (PALS). To make a complaint, contact the complaints department.

t: 020 7188 8801 (PALS) **e:** pals@gstt.nhs.uk

t: 020 7188 3514 (complaints) **e:** complaints2@gstt.nhs.uk

Leaflet number: 4231/VER1

Date published: April 2016

Review date: April 2019

© 2016 Guy's and St Thomas' NHS Foundation Trust