

Dermatology, lupus and rheumatology infusion suite

This information sheet aims to explain more about your visit to the infusion suite. If you have any further questions or concerns, please speak to a doctor or nurse caring for you.

What is the infusion suite?

The infusion suite is a clinical unit for patients who require treatment for a variety of conditions. Different treatments are carried out each day, so the day and time of your appointment will depend upon the kind of treatment you are going to have..

What are the opening times?

The infusion suite is open Monday to Friday, between 9am and 5pm.

Where do I need to go?

Rheumatology Department
4th Floor Bermondsey Wing
Guy's Hospital
Great Maze Pond
London, SE1 9RT

What will happen when I arrive?

You will need to book in with the receptionist and then take a seat in the waiting area. A member of the team will then call you into the infusion suite. The nurse looking after you will check that you are well before starting the treatment. If there are any concerns, they will discuss this with either your Clinical Nurse Specialist or your doctor.

What should I bring?

Please bring:

- reading materials, personal music players, crosswords and so on, to keep you occupied during your infusion.
- additional drinks and snacks, which may be required, depending on the duration of your treatment.

What will be provided?

Hot and cold drinks and biscuits will be provided at the infusion suite. If you would like any further snacks or drinks, you should bring them along with you.

Appointments at King's

We have teamed up with King's College Hospital in a partnership known as King's Health Partners Academic Health Sciences Centre. We are working together to give our patients the best possible care, so you might find we invite you for appointments at King's. To make sure everyone you meet always has the most up-to-date information about your health, we may share information about you between the hospitals.

Contact us

If you have questions/concerns about your medication, side effects, or symptoms, please telephone the nurses advice line. The telephone advice lines are open Monday to Friday, 9am to 5pm, excluding bank holidays, on the numbers listed below:

- **Rheumatology – 020 7188 5896**
- **Lupus – 020 7188 3549**
- **Dermatology Clinical Nurse Specialist (CNS) – 020 7188 7847**

If you need to change or cancel your appointment at the infusion suite, you should contact the IV infusion team on **020 7188 5896** – this is a voicemail service and we will return your call within three working days.

Useful sources of information

- Arthritis Research UK – www.arthritisresearchuk.org.uk
- British Association of Dermatologists – www.bad.org.uk
- Lupus UK – www.lupusuk.org.uk
- National Rheumatoid Arthritis Society – www.nras.org.uk
- National Ankylosing Spondylitis Association – www.nass.co.uk
- Psoriasis Association – www.psoriasis-association.org.uk

Further information

Pharmacy Medicines Helpline

If you have any questions or concerns about your medicines, please speak to the staff caring for you or call our helpline.

t: 020 7188 8748 9am to 5pm, Monday to Friday

Patient Advice and Liaison Service (PALS)

To make comments or raise concerns about the Trust's services, please contact PALS. Ask a member of staff to direct you to the PALS office or:

t: 020 7188 8801 at St Thomas' t: 020 7188 8803 at Guy's e: pals@gstt.nhs.uk

Language support services

If you need an interpreter or information about your care in a different language or format, please get in touch using the following contact details.

t: 020 7188 8815 fax: 020 7188 5953

NHS Choices

Provides online information and guidance on all aspects of health and healthcare, to help you make choices about your health.

w: www.nhs.uk

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