Further information

Dimbleby Cancer Care - This is the cancer support service for Guy's and St Thomas'. They have information drop-in centres as well as offering complementary therapies and psychological support.
  t: 020 7188 5918
  e: RichardDimblebyCentre@gstt.nhs.uk

PALS - To make comments or raise concerns about the Trust’s services, please contact our Patient Advice and Liaison Service (PALS). Ask a member of staff to direct you to PALS or:
  t: 020 7188 8801 at St Thomas’
  t: 020 7188 8803 at Guy’s
  e: pals@gstt.nhs.uk

Language support services - If you need an interpreter or information about the care you are receiving in the language or format of your choice, please get in touch using the following contact details:
  t: 020 7188 8815
  e: languagesupport@gstt.nhs.uk
  fax: 020 7188 5953

Knowledge & Information Centre (KIC) - The Knowledge and Information Centre is located at St Thomas’ Hospital, Ground Floor, North Wing. You can use the internet, send an email and access their resources on other health topics.
  t: 020 7188 3416
  e: kic@gstt.nhs.uk
Welcome to Guy’s and St Thomas’ NHS Foundation Trust. Your doctor has made a referral for you to see the ‘Haemato-oncology team’ at Guy’s and St Thomas’. This leaflet will give you some information about the team and the services available.

The team members are consultants and their colleagues who specialise in the treatment of patients with lymphoma. If you are ever unsure about who is in charge of your care, please ask a member of staff.

**Your consultant is:** __________________

**Key worker**

You will be given the name of your “key worker” at your clinic appointment and they will help you with any questions about your care. Your key worker is usually your nurse specialist who has experience of looking after patients with lymphoma.

If your treatment has to be transferred to another hospital your key worker may change, but you will be told of this in advance or when your care has been transferred.

**Your key worker is:** _________________

Contact numbers for all the haemato-oncology team, including out of hours details, can be found on pages 5-8 of this booklet.
After treatment

After your course of treatment finishes, you will be seen regularly by the doctors and/or nurses to monitor your progress.

Follow-up appointments will take place at Guy’s, St Thomas’ or your local hospital.

Further sources of support

Lymphoma Association

t: 0808 808 5555 (freephone)
w: www.lymphomas.org.uk

Leukaemia and Lymphoma Research

t: 020 7269 9060
w: www.beatbloodcancers.org

Cancer Black Care

t: 020 8961 4151
w: www.cancerblackcare.org

Cancer Research UK

t: 0808 800 4040 (freephone)
w: www.cancerhelp.org.uk

Macmillan Cancer Support

t: 0808 808 0000 (freephone)
w: www.macmillan.org.uk

Clinic appointments

Guy’s Haematology Outpatients Clinic
Ground Floor
Southwark Wing
Guy’s Hospital
Great Maze Pond
London SE1 9RT
t: 020 7188 2760

Your clinic appointment details will be either on your appointment card or be confirmed by letter. If it is not clear, please telephone the clinic clerks. Their contact details are on page 6 of this booklet in the section, Nursing and support staff.

We will try not to keep you waiting in the clinic but delays can sometimes happen. You may like to bring something to read, to pass the time. You are also very welcome to bring refreshments with you.

At your appointment, you may want to have another person with you. This may be a relative or friend, who can help you to remember the information given to you by the doctor. If you have any questions, it may be helpful to write them down and bring them with you.
So that we have the correct details about you, please bring with you a list of any tablets that you are taking.

After every outpatient appointment, your doctor will write a letter to your GP to keep him/her informed of your care. Please ask the doctor or nurse if you would like a copy of this letter.

This is a teaching hospital where medical and nursing students come to learn. The doctor will ask you if students can be present during your appointment. If you do not want students there at your appointment, please let us know. Your wishes will always be respected.

We are always trying to develop the treatment of lymphoma. Your consultant may invite you to be part of a study or clinical trial. If so, your consultant will give you full details about the clinical trial. There will be plenty of time to talk about it with your doctors.

Macmillan produces a free booklet about clinical trials (see page 10 for their contact details).

Information and support

There is an information and support team available called Dimbleby Cancer Care. This service is for patients and carers who would like cancer related information and support at Guy’s and St Thomas’.

Dimbleby Cancer Care has books, leaflets and factsheets about all aspects of cancer. At Guy’s, this is in Clinical Oncology Outpatients’ Clinic, Ground Floor, Tabard Annexe and at St Thomas’ it is in Clinical Oncology, Lower Ground Floor, Lambeth Wing. A Cancer Information Officer is available to help you find the information that you need and to answer any questions that you may have.

This service can provide complementary therapy, psychological support and benefits advice.

For more information contact:

t: 020 7188 5918

If you need additional help at home, please talk to the doctors or nurses who may be able to arrange social services or home nursing support.
Inpatient care

There are two cancer wards on the Guy’s site. If you need to be admitted into hospital, your doctors will try to get a bed for you on one of these wards.

**Samaritan Ward**
8th Floor
Borough Wing
Guy’s Hospital
t: 020 7188 8855

**Hedley Atkins Ward**
8th Floor
Borough Wing
Guy’s Hospital
t: 020 7188 84254

Additional support

There are a number of health professionals in the team who may also be able to help you, either as an inpatient or as an outpatient. These include: specialist nurses, radiographers, dietitian, physiotherapist, occupational therapist, counsellor, psychologist, carers’ counsellor, complementary therapists and chaplain. Please let us know if you would like to contact any of these health professionals.

How to contact us

Contact details for the members of the haematology cancer team are on the following pages. Please do not hesitate to contact us if you have any questions or need advice.

To use the **Bleep system**, call 020 7188 7188 (between 9am to 5.30pm Monday to Friday) and ask for the bleep desk. You will then need to ask for the bleep number. Please allow at least three minutes for us to answer your call. If your first attempt is not successful, please do try again. The person who you are trying to contact may have difficulty in reaching a telephone quickly.

If you do not know which member of staff you should call, the lymphoma cancer nurse specialist may be able to help you. The telephone number is also in the contact list at the end of this booklet.

Finally, if at any time you feel you have not had enough information, or we are not meeting your needs, please let us know.

Your haemato-oncology team are available from Monday to Friday between 9am and 5pm.

For out of hours advice, please call t: 020 7188 7188 and ask for ‘operator’ (or press 0). Then ask the operator for the **haemato-oncology registrar on call**.
### Nursing and support staff

<table>
<thead>
<tr>
<th>Team/Position</th>
<th>Contact Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Haematology Day Unit / Chemotherapy Unit</td>
<td>t: 020 7188 2745</td>
</tr>
<tr>
<td>Clinic clerk</td>
<td>t: 020 7188 1448</td>
</tr>
<tr>
<td>Reception</td>
<td>t: 020 7188 2760</td>
</tr>
<tr>
<td>Lymphoma Clinical Nurse Specialist</td>
<td>t: 020 7188 9333 or 020 7188 7188 bleep 0329</td>
</tr>
<tr>
<td>Dietitian</td>
<td>t: 020 7188 4128 or 020 7188 7188 bleep 2328</td>
</tr>
<tr>
<td>Physiotherapist</td>
<td>t: 020 7188 7188 (bleep 2557 or 2418)</td>
</tr>
<tr>
<td>Occupational therapist</td>
<td>t: 020 7188 4185</td>
</tr>
<tr>
<td>Treatment support radiographers</td>
<td>t: 020 7188 4220</td>
</tr>
<tr>
<td>Samaritan Ward</td>
<td>t: 020 7188 8855</td>
</tr>
<tr>
<td>Hedley Atkins Ward</td>
<td>t: 020 7188 4254</td>
</tr>
</tbody>
</table>

### Members of the haematology cancer team – medical staff

- **Haematologist** (doctor prescribing chemotherapy)
  - **Dr Fields**
    - t: 020 7188 1431 (Secretary)

- **Dr Matthew Streetly**
  - t: 020 7188 2756 (Secretary)

- **Clinical oncologist** (doctor prescribing chemotherapy and radiotherapy)
  - **Dr George Mikhaeel**
    - t: 020 7188 4219 (Secretary)

- **Palliative medicine** (experts in managing difficult symptoms)
  - **Dr Beynon**
    - t: 020 7188 4721 (Secretary)

  - **Dr Carey**
    - t: 020 7188 4721 (Secretary)