

Welcome to Samaritan Ward

8th floor, Borough Wing, Guy's Hospital
Contact: 020 7188 8855

When admitted to Samaritan Ward you should have received the leaflet **Welcome – information about your stay**, which has useful information about your stay in hospital and the general services available. This information sheet briefly outlines key information specific to Samaritan Ward. We hope your stay on Samaritan is as pleasant as possible.

Your care on Samaritan Ward

Samaritan Ward specialises in looking after patients with haemato-oncology conditions.

The ward has 25 beds and includes nine single rooms and three rooms with en-suite bathroom facilities. These rooms are assigned according to clinical need and prioritised daily. You will be cared for in single sex bays.

You will have a named nurse for each shift who will be responsible for coordinating all of your healthcare requirements. If you would like to speak to the Nurse in Charge or Matron during your stay, please ask any member of the nursing staff to organise this for you.

The haematology ward rounds take place twice a week (Mondays and Thursdays). There is space available in your welcome pack to write down any questions you may have for the team.

Meal times

- Breakfast – 7.30am
- Lunch – 12pm
- Dinner – 6pm

Visiting times are between 2pm and 8pm.

Samaritan Ward operates a '**protected mealtime**' policy between 12pm-1pm to allow patients to eat their meals without interruption.

Hot drinks are available at all times from the tea trolley, which is located in the ward corridor. This is free for patients, but we ask visitors to make a small donation. Our catering assistant will also do a tea round in the morning and in the afternoon.

The ward has a large **day room** with a TV for you and your visitors to use.

To reduce the spread of infection we kindly ask that visitors do not bring **flowers** or **young children** on to the ward.