

Welcome to Florence Ward

4th Floor, Borough Wing, Guy's Hospital
Call: 020 7188 2441

You should have received the leaflet **Welcome – information about your stay**, which has useful information about your stay in hospital and the general services available. This information sheet gives you information specific to Florence Ward. We hope your stay on Florence is as pleasant as possible.

Your care on Florence Ward

Florence Ward specialises in looking after people who need surgery for urological conditions. The ward has 26 beds.

If you would like to speak to the Nurse in Charge or to Matron during your stay, please ask the staff to organise this for you.

There are a number of urology consultants. When you are admitted, one of these consultants will take responsibility for your medical care and coordinate the team looking after you. A member of your team will see you every day while you are in hospital except at the weekend where one of the other urological teams may be responsible for your care.

Use the space in your welcome pack to write any questions you may have.

Meal times

- Breakfast – 8.30am
- Lunch – 12 noon
- Dinner – 6pm

Facilities on the ward

Hot drinks are available at all times from the tea trolley, which is in the kitchen. This is free for patients, but we ask visitors to make a small donation. Our catering assistant will also do a tea round in the morning and in the afternoon.

The ward has a large day room with a TV which patients are welcome to use. A newspaper trolley visits the ward each morning.

To reduce the spread of infection, young children should not visit the ward.