

Welcome to Patience Ward

5th floor, Borough Wing, Guy's Hospital
Call: 020 7188 8838

You should have received the leaflet **Welcome – information about your stay**, which has useful information about your stay in hospital and the general services available. This information sheet gives you information specific to Patience Ward. We hope your stay on Patience Ward is as pleasant as possible.

Your care on Patience Ward

Patience Ward specialises in looking after patients who have kidney related conditions

The ward has 17 beds and includes a day case area and a dialysis area. You will be cared for in single sex bays or side-room.

If you would like to speak to the Nurse in Charge or to Matron during your stay, please ask the staff to organise this for you.

There are several specialist kidney consultants who look after patients on the ward. When you are admitted one of these consultants will take responsibility for your medical care and coordinate the healthcare team looking after you. A member of your team will see you every day while you are in hospital, except at the weekend where one of the other kidney doctors may be responsible for your care.

Ward rounds generally start at 9am. Use the space in your welcome pack to write any questions you may have.

Meal times

- Breakfast – 7.30am
- Lunch – 12pm
- Dinner – 6pm

Facilities on the ward

There is a day room for you and your visitors to use. Please respect the area and keep it clean.

Hot drinks are available at all times from the tea trolley. This is free for patients, but we ask visitors to make a small donation. Our catering assistant will also do a tea round in the morning and in the afternoon.

The Hospedia service, at the bedside, offers a radio that you can use free of charge and a television, which you have to pay for. It also offers a telephone.

There is a shop on the ground floor selling newspapers, magazines and toiletries.

To reduce the spread of infection **young children should not visit the ward.**

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