Contact us

Pharmacy Medicines Helpline
If you have any questions or concerns about your medicines, please speak to the staff caring for you or call our helpline.
☎️ 020 7188 8748 9am to 5pm, Monday to Friday

Patient Advice and Liaison Service (PALS)
To make comments or raise concerns about the Trust’s services, please contact PALS. Ask a member of staff to direct you to the PALS office or:
☎️ 020 7188 8801 at St Thomas’  ☎️ 020 7188 8803 at Guy’s
✉️ pals@gstt.nhs.uk

Knowledge & Information Centre (KIC)
For more information about health conditions, support groups and local services, or to search the internet and send emails, please visit the KIC on the Ground Floor, North Wing, St Thomas’ Hospital.
☎️ 020 7188 3416

Language Support Services
If you need an interpreter or information about your care in a different language or format, please get in touch using the following contact details.
☎️ 020 7188 8815  ✉️ 020 7188 5953

NHS Choices
Provides online information and guidance on all aspects of health and healthcare, to help you make choices about your health.
.website www.nhs.uk
The aim of this leaflet is to help answer some of the questions you may have about having a diagnostic shoulder arthroscopy. It explains the benefits, risks and alternatives of the procedure as well as what you can expect when you come to hospital.

If you have any questions or concerns, please speak to a doctor or nurse caring for you.

What is a diagnostic shoulder arthroscopy?
Shoulder pain is a common problem. It can be caused by a number of underlying problems and arthroscopy is a useful diagnostic tool used to help diagnose the cause of this pain.

An arthroscope (camera) is inserted into the shoulder to look at the bony and soft tissue structures and try to determine the problem. Very small (1cm) cuts are required to put the arthroscope into the shoulder joint. Fluid (saline) is passed into the shoulder to allow the surgeon to look at the structures within it.

What are benefits – why should I have a diagnostic shoulder arthroscopy?
Usually the primary reason for needing this surgery is to help diagnose your shoulder pain. Following this procedure, a further operation may be required if a structural problem is identified.

What are the risks?
In general, the risks of any operation relate to the anaesthesia and the surgical procedure itself.

What should I do if I have a problem?
Please contact your GP if you experience any of the following:
- increasing pain
- increasing redness, swelling or oozing around the wound site
- fever (temperature higher than 37.5°C).

Will I have a follow-up appointment?
Two weeks following your surgery, you will be asked to attend the outpatients department for a review, wound check and removal of stitches. Your dressings will be changed and reduced as appropriate.

Contact details
If you have any concerns about your operation, please contact the following (Mon to Fri, 9am to 5pm):
- Mr Corbett’s and Mr Richards’ secretary on 020 7188 4471
- Mr Povlsen’s secretary on 020 7188 4466
Please contact your GP or attend your local A&E department if you have any urgent medical concerns outside of these hours.
which need to be addressed. When you go home depends on your individual circumstances and the time of your procedure, and will be discussed with you before your operation.

Before you leave hospital, you may be seen by an orthopaedic physiotherapist who will teach you some basic exercises and provide advice on returning to normal functional use of your shoulder. They will also organise your outpatient physiotherapy referral at your local hospital if this is indicated.

What do I need to do after I go home?

It is important to continue to use your arm after your operation to prevent any stiffness or weakness developing. You will only require a sling for 24 hours.

You should leave the dressing intact until your follow-up appointment, about two weeks after your surgery.

It is essential that you continue to take painkillers as advised after your surgery. Your pharmacist and nurse will discuss with you the management of your painkillers before you go home.

If your pain does not settle, you can either be reviewed in your scheduled outpatient appointment or you can contact your GP for advice and pain management.

Depending on the nature of your employment, you may be signed off from work for a short period of time.

In most cases you will have a general anaesthetic combined with local anaesthesia, which may be injected in and around the shoulder, or around the nerves that supply the region.

You will be able to discuss this with the anaesthetist before surgery and he/she will identify the best method for you. For more information, please see our leaflet, Having an anaesthetic. If you do not have a copy, please ask us for one.

Diagnostic shoulder arthroscopy is commonly performed and is generally a safe procedure. Before suggesting the operation, your doctor will have considered that the benefits of the procedure outweigh any disadvantages. However, to make an informed decision and give your consent, you need to be aware of the possible side effects and risks/complications.

Complications include:

- **infection** (affects less than one out of every 100 patients treated)
- **nerve injury** (affects less than one out of every 100 patients treated)
- **bleeding**: rarely an issue as this is a ‘keyhole’ procedure
- **thrombosis/blood clots** (affects less than one out of every 100 patients treated)
- **Stiffness of the shoulder** (affects one to two out of every 100 patients treated): this is rarely permanent and usually improves over a three to six month period
Are there any alternatives?
Before surgery, many shoulder conditions are managed with a course of physiotherapy and/or steroid injections into the joint. However, not all problems respond to such treatment. Before an arthroscopy, other investigations are also often performed including x-ray, ultrasound scan and MRI scans. Unfortunately, these do not always give the necessary information required to diagnose a problem.

How can I prepare for a diagnostic shoulder arthroscopy?
Please refer to the following leaflet which will provide information on how to prepare for your operation:

- Surgical admissions lounges (SAL) and day surgery units (DSU) at Guy’s and St Thomas’ hospitals

If you do not have a copy, please ask us for one or see our website at www.guysandstthomas.nhs.uk (type SAL in the search box).

Giving my consent (permission)
We want to involve you in decisions about your care and treatment. If you decide to go ahead, you will be asked to sign a consent form. This states that you agree to have the treatment and you understand what it involves.

You should receive the leaflet, Helping you decide: our consent policy, which gives you more information. If you do not, please ask a member of staff caring for you for a copy.

What happens during a diagnostic shoulder arthroscopy?
On your day of admission you will be seen by a doctor from the surgical team who will mark the site of the surgery and ask you to sign the consent form. The anaesthetist will also review your fitness for surgery and finalise the planned anaesthetic regime. You will then proceed to the operating theatre to undergo the operation.

During your surgery you are generally sat up in a beach chair type position. The surgeon then introduces the camera into your shoulder and watches the images on a TV screen. Photos are generally taken of the findings. The procedure takes about 15 to 30 minutes. However, anaesthetic and recovery time means you will be away from the ward for longer than this.

Will I feel any pain?
Your arm will feel numb because of the nerve block/local anaesthetic used during your operation but this should wear off during the first 24 hours. Post-operative pain is normal and you will receive a combination of painkillers to help minimise this pain.

What happens after the procedure?
Following the operation you will be taken to the recovery department. This is where you are monitored for the initial post-operative period. You will then either be transferred to ambulatory care in the Day Surgery Unit or if you have other medical conditions you may be admitted to one of the orthopaedic wards. You will go home on the day of surgery, unless you have any other significant medical problems
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