

Your multidisciplinary team and your key worker (specialist nurse) – supporting you during your kidney cancer treatment

We have given you the enclosed information because we think you will find it helpful. If you would like more information on your condition or treatment, or have any questions or concerns, please speak to the doctor or nurse caring for you. Alternatively, get in touch using the contact details below.

Your multi-disciplinary team

Your care is managed by a multidisciplinary team (MDT). This means that a range of staff, including the following, are involved in your treatment:

- urologists (doctors who specialise in the male and female urinary tract and the male reproductive organs)
- oncologists (doctors who specialise in treating people with cancer)
- radiologists (doctors who use x-rays to diagnose and treat illnesses)
- pathologists (look at body fluids and tissues to study the nature and causes of diseases)
- specialist nurses (nurses dedicated to a particular area of nursing).

The team meets to discuss every patient when they are diagnosed to ensure that everyone is offered the best treatment for their individual needs, including clinical trials where appropriate. This is called an MDM or multidisciplinary meeting.

Specialist nurses can be contacted for advice, information and support during your cancer treatment. This information sheet lets you know who your main contact from that team will be (called your 'key worker') and how to contact them to talk or ask any questions you may have. You can email or phone your key worker or arrange a time to meet her in person.

Your key worker is:

- ☐ **Linda Shephard** bleep: 2841 e: renaltestescns@gstt.nhs.uk
Blackberry 07918 338797
- ☐ **Lesley Cooper** bleep: 1133 e: renaltestescns@gstt.nhs.uk
Blackberry 07917 526686

Contact details

Any member of the team will be happy to help you if your key worker is not available. Our email addresses are listed above or you can call us on **020 7188 7823**. You may need to leave a message on the answering machine during busy periods and outside office hours. We aim to get back to you within 24 hours (except weekends and bank holidays when we will contact you the next working day). There is also a mobile number if you would like to send a text message. The telephone number is: 07917 526686

Please leave your phone number and hospital number (so we can access your hospital information).

Your hospital number is: _____

If you need to contact your specialist nurse urgently within office hours, please call the bleep desk on **020 7188 3026** and ask for the bleep number (listed above) of the nurse you want to speak to.

Pharmacy Medicines Helpline

If you have any questions or concerns about your medicines, please speak to the staff caring for you or call our helpline.

t: 020 7188 8748 9am to 5pm, Monday to Friday

Patient Advice and Liaison Service (PALS)

To make comments or raise concerns about the Trust's services, please contact PALS. Ask a member of staff to direct you to the PALS office or:

t: 020 7188 8801 **e:** pals@gstt.nhs.uk

Language Support Services

If you need an interpreter or information about your care in a different language or format, please get in touch using the following contact details:

t: 020 7188 8815 **fax:** 020 7188 5953

NHS 111

Offers medical help and advice from fully trained advisers supported by experienced nurses and paramedics. Available over the phone 24 hours a day.

t: 111

NHS Choices

Provides online information and guidance on all aspects of health and healthcare, to help you make choices about your health.

w: www.nhs.uk

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