

**Minutes of the Annual Public Meeting of Guy's and St Thomas' NHS  
Foundation Trust, Held at St Thomas' Hospital on 14<sup>th</sup> September 2017**

Over 250 members, staff and stakeholders present.

1. The Trust Chairman, Sir Hugh Taylor, opened the 2016-17 Annual Public Meeting by thanking the Guy's and St Thomas' Charity for funding the marquee in which the meeting was taking place. There had been a number of Trust celebrations during the week associated with the terrorist attacks on the two bridges near to the Trust that had directly affected staff. A celebration of values and diversity – all the things that the attacks were not about – had taken place attended by around 800 staff from 112 nationalities in the Trust all united in supporting and looking after our patients.

The Nightingale awards had been launched and a memorial event for Nurse Kirsty Boden who died in the London Bridge attack would take place at the end of the week.

The meeting was invited to note that John Porter had stood down as Lead Governor and his place taken by Devon Allison.

2. The Trust Chief Executive, Amanda Pritchard, reviewed the year and set out the Trust's plans. The Trust had experienced its busiest year ever last year with around 2.4 mn patient contacts. The A&E rebuild made it difficult to meet targets but improvements evident as the building project was coming to an end.

In financial terms, the Trust had delivered a break even based on its performance but had been rewarded by regulators for meeting the plan leading to the reported surplus. This would enable the continued investment in buildings and equipment.

She remarked on the resilience and exemplary performance of the trust when it found itself at the centre of two major terrorist incidents including the sad murder of a member of staff, Kirsty Boden. The Trust had calmly and professionally moved into major incident mode and played an important role as part of London's immediate and longer term response.

The Chief executive drew attention to the increasing number of partnership involving the Trust as the need to work collaboratively with others grew.

Future plans were underpinned by the Trust's commitment to research including the success of the BRC now funded for a further period and the development of an Advanced Therapies Centre. The Trust would also be making large investments into digital technology with a major transformation plan in an Electronic Health records system which would be a significant part of its work for the next few years.

3. The Trust's Lead Governor, Devon Allison, reported on the work and interests of the Council of Governors in the last year. She thanked her predecessor for his work and also paid tribute to the hundreds of people who volunteered at the Trust. Governors continued to support the board and the work it undertook and would maintain their vigilance on patient and quality matters.
4. The meeting was shown a new film made in conjunction with the Royal College of Nursing and the Evelina London Children's Hospital entitled I am a children's nurse.

This was followed by a presentation about the development of services at the Evelina given by its director and medical director.

5. Two of the Trust's senior nursing team then introduced the Nightingale Academy, describing its ambition to build a positive team culture amongst nurses to support patient care and offering development opportunities for nurses throughout their careers.

The Nightingale Award had been launched and in future years would be presented in May on Nurses' Day. Nominations would be made by line managers but would need to be supported by testimony from patients.

6. The meeting received a presentation about the work of the Reablement team and its work with local authority social care teams. This included a case study based on real experiences – Betty's story.
7. The meeting was then open for questions from the floor. Topics raised included support for dementia patients, end of life options where it was emphasised that decisions were made in conjunction with patients and their families respecting their wishes wherever possible, the use of bank nurse, the extent of the Trust's system leadership ambitions, the implications for staffing of the cost of living in London and the likely impact of Brexit on staffing where it was noted that around 13% of staff were EU nationals. This was a profound issue for the Trust given its position in a cosmopolitan and varied City where staff proudly offered services to all citizens.
8. The meeting closed at 19.40