LEWISHAM - SOCIAL SERVICES & THERAPIES FLOWCHART - POPS TEAM

**NEEDS IDENTIFIED**

**NEW POC** (no rehab potential) or **EXISTING POC** (Increase or restart)

SEND SECTION 2 (EPR Referral)

CHASE ALLOCATED/ DUTY SW on 0208333 – 8124/ 6218/3052

SW is required to complete an overview assessment for POC increase.

SECTION 5 via EPR to notify social services. (Minimum of 24 hours before discharge)

DISCHARGE

**REABLEMENT** (New POC with minimal rehab needs)

SEND SECTION 2 (EPR Referral)

REABLEMENT REFERRAL  Fax to: 0208333056
(i) OT/Physio to complete and send referral form to reablement team.
(ii) Pt to complete consent form.

SECTION 5 via EPR to notify social services and reablement team.  (Minimum of 24 hours before discharge)

DISCHARGE

**REHAB NEEDS** (LINC referral required for both home based and bed based rehab)

BED BASED or HOME BASED

(i) Home Based Rehab: Community Supported Discharge Team
(ii) Bed Based Rehab: Brymore Rehab Unit- 020 8851 4592

LINC REFERRAL

The LINC referral forms to be completed by an OT and/or Physio  Fax to: 02030492631

(i) HBR - Patient will be picked up by LINC in the community.  Tel: 02086139220
(ii) BBR – Pts will be transferred to a Rehab facility.

**24-HOUR PLACEMENT** (Long-term care)

NEEDS TO DETERMINE
(i) Residential Care Home
(ii) Nursing Care Home

(i) SECTION 2
(ii) HNA - to be completed by all disciplines.
(iii) Once HNA is sent to SS, case to be presented to Lewisham panel for approval.

SECTION 5 Social Services have 9 days to locate suitable home from the date the HNA & section 5 notifications was received.

DISCHARGE

POPS - Proactive Care of Older People undergoing Surgery.
Paul McKie - POPS SW - 17/04/2012
Social Services – Main Points of Contact

(i) Lewisham (Hospital Social Work Department): Tel – 02083333052 / 8124
(ii) Lewisham Social Services (single point of access): Tel: 02083147777
(iii) Lewisham Social Services (OT) Tel: 020861347777
(iv) Link-line (care alarm): Tel: 02083143141
(v) Lewisham Homelessness Advice: 020 8314 7007
(vi) Lewisham Housing Options Service: 020 8314 7007

Why do we need to send a Section 2 and Section 5?

The Community Care (Delayed Discharges) Act 2003

(i) NHS bodies have a new statutory duty to notify social services of a patient’s likely need for community care services (referred to as an “assessment notification” or Section 2 notification). There is a defined timescale (the minimum interval of at least three days) for social services to complete the individual’s assessment and provide appropriate social care services.

(ii) A second notification (“discharge notification” or Section 5 notification) follows completion of multi-disciplinary assessment and gives notice of the proposed day on which discharge will take place (minimum of 24 hours notice). A reimbursement charge of £100/£120 per day is paid by social services to the acute trust if the fact of social services not having met their obligations.

Lewisham Discharge Information - The distinguishing features of Lewisham social services are as follows:

(i) For patients who have no rehab goals/potential and require a new care package or have an existing care package, a section 2 & 5 will be required for the Lewisham hospital social team to assess on ward.

(ii) The Reablement service is set up for all Lewisham residents who qualify for a domiciliary care package and have minimal rehab goals/potential. This provision is integrated with the Community Health Supported Discharge Team (SDT). Therapists are required to complete a reablement referral form in conjunction with the ward staff ensuring that a section 2 & 5 is sent to social services.

(ii) For patients who only have rehab goals, a referral to the Community Health Supported Discharge Team (SDT) will suffice.

Private Services - Domiciliary Care & Meal Delivery (self-referral or advocate):

(i) If a patient is not eligible for social services, then you can provide them with contact details of agencies that can provide private care. Note: Additionally you can provide the patient and their family with the number for social services should they require further assistance in the community - Tel: 02083147777

(ii) Allied Health Care: 020 7089 4210
(iii) Plan Personnel: 020 7407 9119
(iv) Wiltshire Farm Foods (Home meal delivery): Tel - 0800773773 (24hr helpline)

Community/Voluntary Supports (self-referral or advocate):

(i) Age Concern (Lewisham): To access day activities & befriending Tel: 0207 701 9700
(ii) Alzheimer’s Society: Improves quality of life for individuals. Tel: 020 8290 8190

Financial Support & Carer Support Services (self-referral or advocate):

(i) The Princess Royal Trust for Carers (Lewisham Carer Support) Tel: 0844 800 4361
(ii) Turn2us (Lewisham Financial Advice). Tel: 0808 802 2000.
(iii) Citizens Advice Bureau (Catford): Tel: 0844 826 9691