Dear All,

Re: Thyroid Clinic – Nuclear Medicine Department

Important Announcement - I am very pleased to inform you that our Thyroid Service under Nuclear Medicine service is now available in Choose and Book as a directly bookable service assessment service.

The service is set up as a directly bookable Telephone Assessment Service (no location shown which minimises chance of patient attending) which is mapped to a virtual assessment appointment clinic. Please ensure that the referral form is attached within 24hrs to avoid any delay.

What do you need to do?

When referring the patient, please ensure that you advise the patient that you will be booking them an assessment (virtual triage) appointment which they must NOT attend. (Please note that the service is also set up to display appointment slots without a location to minimise any chance of the patient turning up and as an added precaution instructions to this effect are also added to the Instructions to patients section).

You must book the triage apt and once the referral form has been attached to the assessment appointment, it will be available to us for processing. We will triage the referral and contact the patient directly to book them their appointment(s).

Why an assessment service?

As patients may be undergoing a Thyroid Scan prior to seeing the Consultant, we would need to advise them of the scan procedures which involve an injection containing a small amount of radioactivity in the arm. The test will take approximately an hour and the patient will then be booked an appointment to see the Consultant.

Some patients may also need radio-iodine treatment. Before they are booked to have the treatment with radiiodine, there are some preparations and precautions which need to be explained to the patient to ensure that they can make any special arrangements (if required).

How to find the services in Choose and Book?
You can find these services by choosing the following:

Specialty: Ear, Nose & Throat
Clinic Type: Neck Lump/ Thyroid
Location: Guy’s Hospital

The service is also cross mapped to:

Specialty: Endocrinology & Metabolic Medicine
Clinic Type: Thyroid/ Parathyroid
Location: St Thomas’ Hospital

This service is restricted to 16+ years of age and is for Routine and Urgent referrals.

For urgent referrals please ensure that all clinical letters are attached within 1 working day of the appointment request. For routine referrals please ensure that all clinical letters are attached within 3 working days of the appointment request.
### Conditions treated/Service is suitable for patients with following conditions:

**Specialty: Ear, Nose & Throat/Endocrinology & Metabolic Medicine - All services are provided at Guy’s Hospital**

<table>
<thead>
<tr>
<th>Clinic Type</th>
<th>Service Name</th>
<th>Conditions</th>
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<tbody>
<tr>
<td>Neck Lump/Thyroid (under ENT)</td>
<td><strong>Thyroid Assessment Service (Nuclear Medicine) - Exclusions Apply</strong></td>
<td>This service is run by Consultant Thyroid Physicians in the Nuclear Medicine Dept at Guy’s Hospital. Offers management of a variety of benign thyroid conditions including thyrotoxicosis, hypothyroidism, and thyroid nodules/lumps. This service also specialises in providing radio-iodine treatment for thyrotoxicosis and in patients with large goitres. The service also provides specialist radio-iodine treatment for thyroid cancer patients. Please note that patients attending this clinic may need radio-iodine treatment. The department will provide the patient with further information and advice on simple precautions which they need to follow. Patient attending clinic may also undergo a thyroid scan prior to seeing a Consultant. The department will provide the patient with further information when they are contacted to book the appointment. <strong>Exclusions:</strong> Non-thyroid conditions Paediatrics and children under the age of 16 years. Patients with suspected cancer should be referred according to the cancer network guidelines via the 2ww office.</td>
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<tr>
<td>Not Thyroid/Parathyroid (under Endocrinology)</td>
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**Advice & Guidance (A&G)**

Please note that the A&G facility within CAB is also available for GPs to use. When using Advice and Guidance, please remember that you will need to use CAB web-based if attaching a letter as attachments uploaded via your clinical systems does not reveal the information to us – otherwise please use the free text box.

Please kindly forward this email to your colleagues who may find this useful.

Please contact me directly if you have any further queries regarding our Choose and Book services. Thank you for your patience in awaiting the implementation of this service on Choose and Book.

Kind Regards

Arti Trivedi

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