Other services
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Contact us
If you have any questions please contact (Monday to Friday, 9am-5pm):

- Lambeth and Southwark Community heart failure team, t: 020 3049 4652
- Guy’s and St Thomas’ heart failure team, t: 020 7188 9760
- King’s College Hospital heart failure team, t: 020 3299 4860
- Princess Royal Hospital heart failure team, t: 01689 866 097

If you need help in the evening or at the weekend contact:

- Your GP for the out of hours service
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t: 020 7188 8748 9am to 5pm, Monday to Friday

Your heart failure team
This leaflet explains what to expect when being cared for by the heart failure team.
What is heart failure?
Heart failure is a condition where the heart is unable to pump effectively enough to meet the body’s demands for blood and oxygen.

It is usually a lifelong condition but it can be managed by being on the right combination and doses of heart failure medications. You may also need to make some lifestyle changes so that you have the best chance of remaining well.

Your heart failure service
Guy’s and St Thomas’s and King’s College Hospitals work in partnership to provide a heart failure service. The team includes heart failure consultants, nurses and pharmacists. We work closely with you and your GP, and aim to provide you with the care you need, when you need it. This is to help improve your symptoms so that you have the best quality of life possible.

Your heart failure team are available Monday to Friday, 9am-5pm. You can call them if your condition worsens or if you have any concerns to ensure potential problems are managed quickly.

Where will I be seen?
If you are seeing a heart failure consultant, your appointment will be at a hospital outpatient clinic.

Heart failure nurses and pharmacists will see you at hospital or at a community clinic.

If you are housebound, the community heart failure nurse may see you at home.

Our outpatient clinics:
- Artesian Clinic, SE1 3GF
- Whittington Clinic, SW16 2DQ
- Gracefield Gardens Health Centre, SW16 2ST
- Lister Health Centre, SE15 5LJ
- Lambeth Community Care, SE11 4TX
- St Thomas’s Hospital, SE1 7EH
- Guy’s Hospital, SE1 9RT
- King’s College Hospital, SE5 9RS
- Princess Royal Hospital, BR6 8ND
- Beckenham Beacon, BR3 3QL

Your heart failure team

The heart failure consultant will:
- Diagnose your condition and provide a management plan.
- Review your progress and make any changes to your management plan as required.

The heart failure nurse will:
- Plan your care with you to meet your individual needs.
- Provide advice on how to monitor and manage your heart failure, and advise you what to do and who to contact if your symptoms get worse.
- Review and adjust your medication with you, so that you are on the best doses for you.

The heart failure pharmacist will:
- Ensure you are on the right medicines, not just for your heart failure, but for all your medical conditions.
- Provide you with support if you are having difficulty taking your medicines, and provide you with options to make taking your medications correctly easier.
- Answer your questions about your medications, such as what interactions and side effects there might be.
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