Welcome to the Department for sedation and special care dentistry

Your first appointment - an Easy Read guide
This booklet is for patients visiting the department for sedation and special care dentistry.

It helps to explain where you should go and what will happen when you get there.

If you have any further questions, please speak to the doctor or nurse caring for you. They will be happy to help.
Take lift A to floor 26 of Tower Wing

Give your letter to the reception desk
Sit in the waiting area

Sit in the dental chair
People who may look after you:

The dentist will then look at your teeth

Dr Carole Boyle
Miss Joy Lewis
Your comments and concerns
For advice, support or to raise a concern, contact our Patient Advice and Liaison Service (PALS). To make a complaint, contact the complaints department.

- **t:** 020 7188 8801 (PALS)  
- **e:** pals@gstt.nhs.uk
- **t:** 020 7188 3514 (complaints)  
- **e:** complaints2@gstt.nhs.uk

Language and accessible support services
If you need an interpreter or information about your care in a different language or format, please get in touch.

- **t:** 020 7188 8815  
- **e:** languagesupport@gstt.nhs.uk

**NHS 111**
Offers medical help and advice from fully trained advisers supported by experienced nurses and paramedics. Available over the phone 24 hours a day.

- **t:** 111  
- **w:** 111.nhs.uk

**NHS website**
Online information and guidance on all aspects of health and healthcare, to help you take control of your health and wellbeing.  

- **w:** www.nhs.uk