

Harrison Wing Pharmacy

This leaflet explains about the Harrison Wing Pharmacy Service. If you have any further questions, please speak to one of the Harrison Wing pharmacists.

What should I do when I receive a prescription?

Every time you receive a prescription at the Harrison Wing, you need to **take it to the Harrison Wing Pharmacy first**. One of the pharmacists there will screen your prescription. This involves a number of checks to ensure that your medicine(s) have been prescribed accurately, and are safe and appropriate for you to take.

The pharmacist will check:

- your blood test results
- your medicine supply records
- how much medication you already have at home, to prevent oversupply or undersupply (if we give you too much then your medicines may go out of date)
- what other medicines you take (this allows the pharmacist to check for interactions between the medicines prescribed by Harrison Wing and other medication you may take)

The pharmacist will ask if you take any medication prescribed by your GP, bought over-the-counter or herbal medicines. Please bring the names of any medicines you take to your appointment for the pharmacist.

What happens next?

Once your prescription has been screened by a Harrison Wing pharmacist, they will give you the prescription back for you to take to the **Lloyds Outpatient Pharmacy at Harrison Wing, 2nd Floor, Southwark Wing, Guy's Hospital** where they will give you your medicines. Lloyds will not supply your medication unless your prescription has been screened by a Harrison Wing pharmacist first.

What if I do not have time to wait for my medication?

If you do not wish to wait once you have taken your prescription to Lloyds, you can come back and collect your medicines from the Lloyds Outpatient Pharmacy at Harrison Wing at your convenience. The Lloyds Outpatient Pharmacy at Harrison Wing is open Monday, Tuesday, Thursday, Friday (9am -6.30pm) and Wednesday (12.30-8.30pm). **You cannot collect your medicines at any other times or from any other locations.**

What if I have questions about my medicines?

The Harrison Wing pharmacists can answer any questions you may have about your medicines. They will give you advice on how to take your medicines and how to get the most from them, particularly when you start or switch treatment. They are available to discuss side effects and will check for interactions with any other medicines you are currently taking. If you are starting any new medication, please let the Harrison Wing pharmacists know so that interactions can be checked. A Harrison Wing pharmacist is available to speak to you in the clinic, or you can contact them using the details provided at the end of this leaflet.

Why is it important to tell other healthcare professionals about my Harrison Wing medicines?

Certain medicines should not be taken in combination with some HIV medicines as they can affect how well they work, or they may increase the risk of certain side effects. This may include prescribed medication, inhalers, medicines you buy from the chemist, herbal or traditional medicines and recreational drugs. It may also include 'once only' medication and medicines administered to you at regular intervals, for example injections. **Letting other healthcare professionals know that you take these medicines means they can also check for interactions and contact Harrison Wing Pharmacy for advice.**

Medication requests

It is very important that you attend your Harrison Wing doctor appointments so that you receive regular prescriptions. You cannot obtain supplies of your HIV medicines from your GP. If you are going to run out of medication before your next appointment and need an **emergency** prescription, you should ring the **Harrison Wing Pharmacy** as soon as possible. You will need to give your name, hospital number, date of birth and the date of your next doctor's appointment.

Prescriptions are usually available **after 4pm the next day, or on the following Monday if you request a prescription on a Friday (for bank holidays it will be the following Tuesday)**. An **emergency** prescription is usually a one month supply and is at the discretion of the prescriber.

All **emergency** prescriptions must be collected from the **Harrison Wing Pharmacy**. If you are unable to collect your prescription during Harrison Wing Pharmacy opening hours, let us know and we can arrange for it to go to the **Lloyds Outpatient Pharmacy at Harrison Wing** for you to collect (see below for opening times).

Contact us

If you have any questions or concerns about the medicines prescribed for you in the Harrison Wing, or about the Harrison Wing Pharmacy Service, please see us in clinic or contact us on **020 7188 2618** (Monday, Tuesday, Thursday and Friday 9am–5.30pm; Wednesday 12.30-8pm).

For any other health-related enquiries, please call the **Harrison Wing nurses** on **020 7188 2641** (8.30am-6pm).

For any other queries including appointment enquiries, please call the **Harrison Wing reception** on **020 7188 2815** (8.30am–6pm).

For more information leaflets on conditions, procedures, treatments and services offered at our hospitals, please visit www.guysandstthomas.nhs.uk/leaflets

Language and accessible support services

If you need an interpreter or information about your care in a different language or format, please get in touch.

t: 020 7188 8815 **e:** languagesupport@gstt.nhs.uk