



Your multi-disciplinary team and your key worker (specialist nurse) supporting you during your prostate cancer treatment

Your care is managed by a multi-disciplinary team (MDT). This means that a range of clinical staff, including urologists, oncologists, radiologists, pathologists and specialist nurses are involved in your treatment. The team meets to discuss every patient when they are diagnosed to ensure that everyone is offered the best treatment for their individual needs, including clinical trials where appropriate. This is called an MDM or multi-disciplinary meeting.

A team of specialist nurses (also your key worker) can be contacted for advice, information and support during your cancer treatment. You should have the name of a nurse who is your main contact or keyworker.

Contact details

Any member of the team will be happy to help you if your key worker is not available. Our email address is prostatecancercns@gstt.nhs.uk, but you can also call the CNS call centre on 020 7188 7339 if you prefer. The call centre staff will take your message and contact us with a message. We aim to get back to you the same day (except weekends and bank holidays, when we will contact you on the next working day).



Dimbleby Cancer Care provides cancer support services for Guy's and St Thomas'. We have a drop-in information area staffed by specialist nurses and offer complementary therapies, psychological support and benefits advice for patients and carers.

Dimbleby Cancer Care is located in the Welcome Village of the Cancer Centre at Guy's, **t:** 020 7188 5918 **e:** DimblebyCancerCare@gstt.nhs.uk

Pharmacy Medicines Helpline

If you have any questions or concerns about your medicines, please speak to the clinical nurse specialist or other member of staff caring for you or call our helpline.

t: 020 7188 8748, Monday to Friday, 9am-5pm

Your comments and concerns

For advice, support or to raise a concern, contact our Patient Advice and Liaison Service (PALS). To make a complaint, contact the complaints department.

t: 020 7188 8801 (PALS) **e:** pals@gstt.nhs.uk

t: 020 7188 3514 (complaints) **e:** complaints2@gstt.nhs.uk

Language and accessible support services

If you need an interpreter or information about your care in a different language or format, please get in touch. **t:** 020 7188 8815 **e:** languagesupport@gstt.nhs.uk

NHS 111

Offers medical help and advice from fully trained advisers supported by experienced nurses and paramedics. Available over the phone 24 hours a day. **t:** 111 **w:** www.111.nhs.uk

NHS website

Online information and guidance on all aspects of health and healthcare, to help you take control of your health and wellbeing. **w:** www.nhs.uk

Get involved and have your say: become a member of the Trust

Members of Guy's and St Thomas' NHS Foundation Trust contribute to the organisation on a voluntary basis. We count on them for feedback, local knowledge and support. Membership is free and it is up to you how much you get involved. To find out more, please contact us.

t: 0800 731 0319 **e:** members@gstt.nhs.uk **w:** www.guysandstthomas.nhs.uk/membership

Was this leaflet useful?

We want to make sure the information you receive is helpful to you. If you have any comments about this leaflet, we would be happy to hear from you, fill in our simple online form, **w:** www.guysandstthomas.nhs.uk/leaflets, or **e:** patientinformationteam@gstt.nhs.uk

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