

Welcome to the Department for sedation and special care dentistry



Your first appointment - an Easy Read guide

This booklet is for patients visiting the department for sedation and special care dentistry.

It helps to explain where you should go and what will happen when you get there.

If you have any further questions, please speak to the doctor or nurse caring for you. They will be happy to help.

Take lift A to floor 26 of Tower Wing



Give your letter to the reception desk



Sit in the waiting area



Sit in the dental chair





**The dentist
will then look
at your teeth**



Dr Carole Boyle



Miss Joy Lewis

Contact us

If you have any questions or concerns, please contact the Department of sedation and special care dentistry, **t:** 020 7188 6066, Monday to Friday, 9am-5pm.

Your comments and concerns

For advice, support or to raise a concern, contact our Patient Advice and Liaison Service (PALS). To make a complaint, contact the complaints department.

t: 020 7188 8801 (PALS) **e:** pals@gstt.nhs.uk

t: 020 7188 3514 (complaints) **e:** complaints2@gstt.nhs.uk

Language and accessible support services

If you need an interpreter or information about your care in a different language or format, please get in touch.

t: 020 7188 8815 **e:** languagesupport@gstt.nhs.uk

NHS 111

Offers medical help and advice from fully trained advisers supported by experienced nurses and paramedics. Available over the phone 24 hours a day.

t: 111 **w:** 111.nhs.uk

NHS website

Online information and guidance on all aspects of health and healthcare, to help you take control of your health and wellbeing. **w:** www.nhs.uk

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